



OCTOBER 2009

How to get the most out of your ATCJet.net Internet Service and Tech Support

There are several things that you can do to improve your internet experience and help us give you the best service possible. If your computer does not meet certain minimum specifications, your internet experience will be much less pleasant. Anyone who is trying to use a Windows 95, 98 or ME machine can expect to have problems. These operating systems are past their prime and not going to work well with today's typical website. If you have a Windows XP machine it needs to have at least 512 MB of Ram to work well and a Vista is going to need at least 512 MB, but a 1 GB would be better.

Here are a few tips if you need to call technical support.

1. **You will need to be in front of your computer.**
2. **You will need to have the computer turned on.**
3. **Try to connect to the Internet, make sure that you write down any error messages.**
4. **If you get connected, see if you can view web pages by opening your favorite browser (Internet Explorer, Firefox, etc.) Try visiting www.atcjet.net, www.google.com, www.yahoo.com. You will also want to try to see if you can send and receive email.**

Restart your computer and other applicable devices (modem/radio and/or router) and try again. If all of the above fails, or you have questions about your computer's specifications please call our technical support number at 866.222.7873 and we will be glad to answer any questions you may have.



HALLOWEEN SAFETY

ATC COMMUNICATIONS REMINDS ALL PATRONS THAT GHOSTS & GOBLINS WILL BE IN YOUR NEIGHBORHOOD ON OCTOBER 31, 2009 AND TO BEWARE FOR THEIR SAFETY.

DID YOU KNOW?

CHANGING OF COLOR ON LEAVES



Three influencing factors for autumn leaf color: Leaf pigment, length of night and weather.

During the growing season the basic green color is chlorophyll and through the chemical reaction with carotenoids and anthocyanins color is added or gives pigment to different leaves of varying plants. Certain colors are associated with specific trees: Oaks turn red, brown or russet; hickories, golden bronze: aspen and yellow-poplar, golden yellow; dogwood, purplish red; beech, light tan. Maple trees differ by their type—red maple turns brilliant scarlet: black maple, glowing yellow and sugar maple, orange-red.

Temperature and moisture work together to determine the size and color of a leaf. The comfortable days of moderate temperatures and cool nights create the conditions for the leaves to produce the sugars and the gradual closing of leaf veins to see the brightest colorful displays. Leaves will not produce the sugars needed for the brilliant fall colors if there has been too high of temperatures and long days associated with a drought.

The days grow shorter during the autumn season and the nights grow longer and cooler which increases the biochemical process to promote the leaves colorful displays that create a wonderful picture of beauty to keep in mind during the long winter months.

CONTACT INFORMATION

ATC COMMUNICATIONS
524 NEBRASKA AVE, PO BOX 300
ARAPAHOE, NE 68922

HOURS:
8:30 A.M.-5P.M. M-F
(CENTRAL TIME)
888-565-5422

PHONE: (308) 962-7298
FAX: (308) 962-5373
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Applied Communications Technology

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888-565-5422



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Endeavor High Speed (5MB/256K)*	\$69.95/mo.	4/128K @ \$5.00 EA	5
Enterprise High Speed (7MB/256K)*	\$99.95/mo	6/128K @ \$5.00 EA	10

(*) Where available. All plans include unlimited access.

ATCJET.net High Speed Internet is available in Alma, Arapahoe, Atlanta, Bartley, Beaver City, Bertrand, Big Springs, Brule, Cambridge, Curtis, Edison, Elwood, Elm Creek, Eustis, Farnam, Gothenburg, Hendley, Holbrook, Holdrege, Huntley, Indiana, Johnson's Lake, Lake Maloney, Lebanon, Lexington, Loomis, Maywood, North Platte, Ogallala, Orleans, Overton, Oxford, Smithfield, Stamford and Wilsonville! We currently offer Broadband in three formats—DSL, Cable TV and Fixed Wireless.

You may increase your upload speed by purchasing bandwidth in increments of 128k for \$5.00 each. (depending on availability) This is generally geared toward gamers, VPN customers, or those that use audio/video conferencing. These rates are for high speed access only and do not include setting up the customer's computer network. A \$40 Network Interface Adapter may be purchased for computers that are not network ready. ATC Communications will be happy to recommend independent contractors for installation of LAN networking equipment.

There is no Installation fee for Broadband if you sign a 2 year service contract. Broadband wireless installs without the 2 year contract is \$199.00. There is a minimal waiting period for new installations. So, now would be a great time for you to call and schedule a broadband install. The speed that Broadband Internet offers is truly amazing.

INFORMATION ABOUT CPNI

In the normal course of providing telephone service, ATC Communications maintains certain information about customer accounts. This information, known as Customer Proprietary Network Information or **CPNI** for short, includes information typically available from details on your monthly bill, including calling patterns, types of products and services in use, and long distance and local service billing records. **CPNI** does not include your name, address, or telephone number.

A ruling by the Federal Communications Commission (FCC) allows us to choose the way customers grant permission to access **CPNI** data. This change helps us easily access your **CPNI** information so we can tell you about ATC Communications products and services, packages and promotions that may be of value to you. It saves you time and potentially, money.

This policy and process in no way alters our commitment to your privacy. **ATC Communications does not sell CPNI to unaffiliated third parties and abides by the federal and state CPNI rules that apply to all telecommunication carriers.** On December 8, 2007, this new FCC policy went into effect which slightly changed how requests for information are handled as well as what information is available and to whom. Please feel free to call us at 888.565.5422 if you have any questions.