



AUGUST 2008

INFORMATION ABOUT ATCJET.NET

SUPPORT SERVICE

ATCJet.net's support staff is available Monday through Friday from 8:30 am to 5:00 p.m. Occasionally, a representative is not available to take your call during this time and you may have to leave a message. Calls placed after hours will be directed to a call center where their staff will take the call and help trouble shoot any issues you may have. They create a log of tickets for customers with problems. This log is reviewed the next business day to see if we would need to follow up with the call or contact you for troubleshooting. The call center will report to our techs on call if we have a large call volume within the network or wide outages. With the combination of our staff and the call center ATCJet.net provides 24 hour tech support for our customers. For questions regarding billing please call the office during regular business hours.

LOCAL 962-7873 OR TOLL-FREE 866-222-7873



IT'S BACK TO SCHOOL!

ARAPAHOE PUBLIC SCHOOL—CHANNEL 51
ELWOOD PUBLIC SCHOOL—CHANNEL 52



Applied Communications Technology Inc. wishes to remind all patrons of the local cable TV channels for each of the school districts we serve. We have been a strong supporter of both schools and are excited about the opportunities these two channels provide for each school system and their patrons. Each school is responsible for posting their own information they wish to provide, including such things as their weekly lunch menus, events calendar to special announcements. They will also be able to replay sporting events, school activities, and school programs as they see fit. So, next time you are out channel surfing take a moment to view these channels and see what is going on at your local school.

DID YOU KNOW?

TIPS FOR A FANTASTIC FIRST DAY OF SCHOOL:

- ▽ GET ENOUGH SLEEP
- ▽ EAT A HEALTHY BREAKFAST
- ▽ DEVELOP GOOD WORK HABITS, LIKE WRITING DOWN YOUR ASSIGNMENTS & TURNING IN HOMEWORK ON TIME
- ▽ KEEP A SENSE OF HUMOR, LAUGH LOTS WITH FRIENDS AND HAVE FUN!

CONTACT INFORMATION

ATC COMMUNICATIONS
524 NEBRASKA AVE, PO BOX 300
ARAPAHOE, NE 68922

HOURS:
8:30 A.M.-5P.M. M-F
(CENTRAL TIME)
888-565-5422

PHONE: (308) 962-7298
FAX: (308) 962-5373
www.atcjet.net



Applied Communications Technology August Back to School Specials

PANASONIC CORDLESS PHONE

KXT66311

Only - \$49.95

MICRO MP-3 PLAYER SPEAKERS

Only - \$5.00

SAM DVD/VCR COMBO

OR SAM DVD 6700

Only - \$99.95

UNIDEN 12 MILE 2-WAY RADIOS

Only - \$29.95

*For More Information Call Toll Free Applied Communications
888-565-5422*

How can I recognize a phishing email?



If you receive an email from a web site or company urging you to provide confidential information, such as a password or Social Security number, you might be the target of a [phishing scam](#). The tips below can help you avoid being taken in by phishers.

Important: To be completely safe from phishers, do not click links in emails. If in doubt, close your browser, reopen it, and type the web address for the site you want to visit directly into the Address bar.

1. Unofficial "From" address: Look out for a sender's email address that is similar to, but not the same as, a company's official email address. Fraudsters often sign up for free email accounts with company names in them (such as "ysmallbusiness@yahoo.com"). These email addresses are meant to fool you.

Note: Fraudsters can forge the "From" address to look like a legitimate corporate address (like "support@atcjet.net"). Because of this, the "From" address is just one factor to consider when deciding if an email is trustworthy.

2. Urgent action required: Fraudsters often include urgent "calls to action" to try to get you to react immediately. Be wary of emails containing phrases like "your account will be closed," "your account has been compromised," or "urgent action required." The fraudster is taking advantage of your concern to trick you into providing confidential information.

Note: Legitimate companies will never ask you to verify or provide confidential or financial information in an unsolicited email.

3. Generic greeting: Fraudsters often send thousands of phishing emails at one time. They may have your email address, but they seldom have your name. Be skeptical of an email sent with a generic greeting such as "Dear Customer" or "Dear Member."

Note: Sophisticated fraudsters can get your name from public records and target you directly, so even if an email includes your name, it may not be authentic. Whether an email addresses you generically or by name is just one factor to consider when deciding if an email is trustworthy.

4. Link to a fake web site: To trick you into disclosing your user name and password, fraudsters often include a link to a fake web site that looks like (sometimes exactly like) the sign-in page of a legitimate web site. Just because a site includes a company's logo or looks like the real page doesn't mean it is! Logos and the appearance of legitimate web sites are easy to copy. In the email, look out for:

- Links containing an official company name, but in the wrong location.

Masked links that look like they go to the real web site, but don't. You usually can see a link's real destination by placing your mouse pointer over it.

.5. Legitimate links mixed with fake links: Fraudsters sometimes include authentic links in their spoof pages, such as to the genuine privacy policy and terms of service pages for the site they're mimicking. These authentic links are mixed in with links to a fake phishing web site in order to make the spoof site appear more realistic.

And look for these other indicators that an email might not be trustworthy:

- Spelling errors, poor grammar, or inferior graphics.
- Requests for personal information such as your password, Social Security number, or bank account or credit card number. Legitimate companies will never ask you to verify or provide confidential information in an unsolicited email.
- Attachments (which might contain viruses or keystroke loggers, which record what you type).

It can be very difficult to discern a phishing email from the real thing. Remember that if you have any doubt about the authenticity of a web site, close your web browser, reopen it, and type the web site address in your browser's Address bar.