

ATC COMMUNICATIONS

MAKING COMMUNICATIONS SIMPLE

NOVEMBER 2011

Thanksgiving Thoughts from ATC

Warm smiles. Loving relationships. Cherished traditions. These are the ingredients of a meaningful Thanksgiving holiday. A quick informal survey of ATC employees revealed that we are all thankful for our friends and family. Here are some additional Thanksgiving thoughts from around the office:



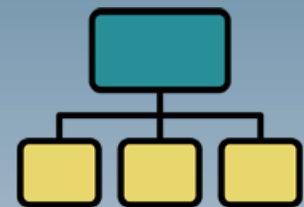
- *Thankful for family and friends who are able to gather together*
- *Remembering family and friends who aren't able to be with us this Thanksgiving.*
- *Thankful for a peaceful walk in beautiful fall scenery after the big meal.*
- *Thankful for a long nap after the big meal.*
- *Looking forward to a day off and a chance to (hopefully) regain some sanity.*
- *Looking forward to eating stuffing and mashed potatoes and gravy.*
- *Looking forward to eating pumpkin and pecan pie and cranberry dessert.*
- *Remembering betting someone a dollar that they couldn't fit a whole piece of pumpkin pie in their mouth at once – and they did it!!*
- *Looking forward to watching football.*
- *Thankful we live in Nebraska!*
- *Thankful for stretchy comfortable pants after eating so much!*

ATC Communications would like to thank you for your loyal patronage. We look forward to continuing to meet your communication needs and to help you stay connected to your world.

If we can improve our service, please let us know by giving us a call at 308-962-7298 or 888-565-5422.

Help with Your Home Network

Advances in technology have drastically changed how we set up our homes to connect to the internet. Once upon a time most homes just had one computer that was connected to a printer and maybe the internet. Now there are many devices in an average home that can use an internet connection. Everything from multiple computers in a home to Blu-ray players, televisions, smart phones and gaming devices are capable of connecting to the internet.



Each new device that you try to add to your home network makes it even more confusing and increases the chance that you could stop all of it from working. ATC Communications is responsible for bringing the internet to your home and we can help guide you if you need help with your home network. Over the phone our support technicians can walk you through checking that your ATC supplied equipment is plugged in properly and whether or not we see a connection to that equipment. If those steps do not resolve the problem, we can refer you to someone who can walk you through connecting all the devices on your home network over the phone, or to someone who can come to your home if needed. Our tech support numbers are 308-962-7873 or 866-222-7873.

ATC Communications • 308.962.7298 • 888.565.5422 • www.atcjet.net

Unlisted Numbers = Unlisted Addresses

If you have an unlisted or unpublished phone number and you live a county that has enhanced 911 capabilities, you are responsible for notifying the county of your address.

While ATC Communications has been happy to work with the 911 system in the areas where we have telephone customers, our tariff does not allow us to pass along the addresses of customers who have unpublished numbers.

If this is your situation, you may want to contact your county sheriff's department to make sure they are able to get to your home in case of emergency.

Contact:

ATC COMMUNICATIONS

524 Nebraska Avenue
P.O. Box 300
Arapahoe, NE 68922

Phone: 308.962.7298
Toll free: 888.565.5422
Fax: 308.962.5373

BUSINESS HOURS:

8:30 a.m. - 5:00 p.m. Central time
Monday through Friday

8:30 a.m. - Noon Central time
Saturday

Visit our website:

www.atcjet.net

December Deadline for Directory Updates



December 1st is the deadline for updates for the new McLeod USA Yellow Book telephone directory to be published in April of 2012. If you've had any changes at all in the listing that is currently appearing in the phone directory, please call notify us.

Changes could include going from a non-published number to a published number. If you've moved in the past year, please make sure we have your current address. If you would like to have both the husband's and wife's names listed, we need you to inform us of that.

Stay connected with ACT

Applied Communications Technology, Inc. will always strive to meet your wireless needs. Your continued patronage and suggestions are vital part of our growth and for that we are most grateful. Come in today and let us help you keep in contact with those you are most thankful for.



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