



SEPTEMBER 2010

**ATTENTION: ATC EMAIL CUSTOMERS SPAM EMAILS:**

Recently ATCjet customers have been receiving spam that looks like it came from ATC support staff. Other times customers have received spam that appears to come from their bank, their credit card company, the IRS or the FBI.

**DO NOT RESPOND TO THESE TYPES OF EMAILS!!**

Things to remember when deciding whether or not to respond to an email that looks like it came from ATC or any other organization that may have sensitive information about you.

1. The IRS or the FBI or any other government entity will not send you an email if they are trying to contact you.
2. ATC or your bank or credit card company already know your account information and will not request that information from you via email.
3. If you have a question about an email, call us and we will be glad to help you determine if it is legitimate. Better safe than sorry!

**How to get the most out of your ATCJet.net Internet Service and Tech Support**

There are several things that you can do to improve your internet experience and help us give you the best service possible. If your computer does not meet certain minimum specifications, your internet experience will be much less pleasant. Anyone who is trying to use a Windows 95, 98 or ME machine can expect to have problems. These operating systems are past their prime and not going to work well with today's typical website. If you have a Windows XP machine it needs to have at least 512 MB of Ram to work well and a Vista is going to need at least 512 MB, but a 1 GB would be better.

Here are a few tips if you need to call technical support.

1. You will need to be in front of your computer.
2. You will need to have the computer turned on.
3. Try to connect to the Internet, make sure that you write down any error messages.
4. If you get connected, see if you can view web pages by opening your favorite browser (Internet Explorer, Firefox, etc.) Try visiting [www.atcjet.net](http://www.atcjet.net), [www.google.com](http://www.google.com), [www.yahoo.com](http://www.yahoo.com). You will also want to try to see if you can send and receive email.

Restart your computer and other applicable devices (modem/radio and/or router) and try again. If all of the above fails, or you have questions about your computer's specifications please call our technical support number at 866.222.7873 and we will be glad to answer any questions you may have.

**CONTACT INFORMATION**

ATC COMMUNICATIONS  
524 NEBRASKA AVE, PO BOX 300  
ARAPAHOE, NE 68922

HOURS:  
8:30 A.M.— 5 P.M. M-F  
(CENTRAL TIME)  
888-565-5422

PHONE: (308) 962-7298  
FAX: (308) 962-5373  
[www.atcjet.net](http://www.atcjet.net)

## What Parents Think Teens Are Doing on Social Networks, and What the Teens are Actually Doing

Published in the LA Times in the August 9, 2009 Issue.

Do you know where your teens are on the Web tonight? Most parents aren't surprised by the most likely answer: social networks. But they may be unsettled by what their kids are doing on those sites. A survey polled 1,013 teens and 1,002 parents and found following results.

- **37% of teens said they used social networks to make fun of other students, but only 18% of parents believe their own angels do so.**
- **13% of teens said they posted naked or semi-naked photos or videos of themselves. Only 2% of parents said their kids have done that.**
- **24% of teens said they signed on to someone else's account without permission, while only 4% of parents said their kids have done that.**
- **28% of teens posted personal information that they normally would not have revealed in public, but 16% of parents said their kids did that.**

What to do? Commonsensemedia.org suggests ...

... parents first learn about these networks by registering and exploring the networks their children are in. Because Facebook and MySpace don't allow kids under 13 to open accounts, parents with younger children should check their browsers' histories to see where their kids are going.

For parents of teens who are already on social networks, Common Sense suggested they talk with their kids about privacy settings, whom not to friend and precautions to take when posting personal information.

"Remind teens that everything they post can essentially be seen by a vast, invisible audience," the group said in its report. "And tell them that online stuff can last forever. If they wouldn't put something on the hallway in school, they shouldn't post it on their pages."

-- Alex Pham

## SPAM FILTERING/EMAIL PROTECTION

ATC Communications offers a spam filtering, email protection service for our internet customers. This service helps prevent unwanted messages from reaching your email inbox. This service will allow you to be in charge of spam filtering for your own email account. Your email protection service filters all incoming email for junk and virus-infected messages, before they reach your inbox. Legitimate messages are delivered to your inbox as usual, but unwanted and potentially harmful messages are diverted and quarantined in a message center. The message center is located at ATC's secure email data center. You can access the Message Center at [www.atcjet.net](http://www.atcjet.net) to review and retrieve quarantined messages by logging in from any standard Web browser.

You will be responsible for setting up and maintaining the service in a way that works best for you. As always, we are here to help and answer any questions that you may have about the service.

## HUSKER FOOTBALL!

The 2010 Husker Football season is just around the corner and Arapahoe Cable TV will be offering to our customers the opportunity to watch the University of Nebraska football games that are offered via pay-per-view. The cost per game is \$39.95 for residence and \$500 for commercial buildings. As the games are announced and television coverage is determined we will have an ad on Channel 10 with the dates and times of coverage through pay-per-view.

The first three home games are tentatively scheduled as follows and if available will be offered via pay-per-view.

September 4th– W. Kentucky

September 11<sup>th</sup> – Idaho

September 26<sup>th</sup> – South Dakota State

Once again Arapahoe Cable TV will be offering a bundled deal for the first three games. Sign up for all three games and only pay \$99.95.

In order to watch a game on pay-per-view, it will be necessary to sign up for the service at our business office and pickup the equipment to receive the signal. After each game or after the first three, the equipment will need to be returned by the following Thursday. If equipment is not returned by the following Thursday, all cable TV services will be terminated until equipment is returned and a \$50 late fee is paid.

We will be using our Channel 10 to televise the pay-per-view games. During the time of the game the local information will be off the air.

So plan ahead and stop in and get signed up to watch another exciting year of Husker football. Equipment will be available for pick up at ATC Communications office in Arapahoe.

